

COURSE GRADE GRIEVANCE PROCEDURE

A Course Grade Grievance Procedure is available to resolve student grade grievances regarding a grade recorded on the transcript. This procedure shall apply when a student believes that there has been a violation of a specific policy or procedure as stated in the college catalog or course syllabus which adversely affects the student's final grade.

To begin this procedure, the student must obtain a Course Grade Grievance Form (G-1) from the Registrar's Office.

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If the student, the faculty member, the academic chair and the associate dean are unable to resolve the grievance in stage three, the student may present his or her case to the Executive Dean. This shall be done in writing within seven (7) calendar days of receiving the recommendation of the Associate Dean of Academic Affairs. The student's written request must include a copy of the Course Grade Grievance Form, a copy of their written grievance from stage three, as well the recommendations of the Academic Chair and the Associate Dean; and reasons why the student is dissatisfied.

Within ten (10) calendar days of the receipt of the student's written request, the Executive Dean may convene a committee to hear the grievance. The Grade Grievance Committee will be composed of two faculty members (one chosen by the Executive Dean and one chosen by the Associate Dean of Student Services), of whom at least one must be outside the faculty member's discipline, and one student who shall be selected by the Associate Dean of Student Services. The Grade Grievance Committee will choose a Chair, and the Chair will notify the student and the faculty member of any additional documents required. After receiving any additional documents, the Chair of the Grade Grievance Committee will notify the faculty member and the student of the hearing date.